



One of the nation's largest home  
cleaning franchisee networks

April 14, 2009

Mr. Jeff Thredgold  
Thredgold Economic Associates  
1366 S. Legend Hills Drive  
Suite 150  
Clearfield, Utah 84015

Dear Jeff:

Thank you very much for speaking at The Cleaning Authority's 2009 Annual Convention. As we weather these tough times, it is refreshing to hear from someone who can provide a realistic, yet positive, outlook as well as a sense of humor when discussing the economy.

We heard from many of our franchisees who left your presentation encouraged and wanting to hear more, and, in fact, their many requests for your *Tea Leaf* newsletter bears this out.

Again, thank you for contributing to the success of our annual convention.

Kind regards,

signature blocked for privacy

Allen Thrift  
Sr. Vice President  
The Cleaning Authority

AT:gjs

